CONCORDIA UNIVERSITY LIBRARY LETTER

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The purpose of this newsletter is to keep the Concordia community up-to-date on new developments in the Libraries. Your questions or comments are most welcome and should be addressed to: Library Letter, Orientation Office, Norris Library, 429-5.

HOW MUCH IS YOUR TIME WORTH?

If you are frustrated by the time it takes to search the indexes and abstracts, you should know that the Library's On-Line Computerized Information Service may be able to provide you with the information you need in a fraction of that time.

The computer terminals located in each Concordia library will give you access to data bases which include such major sources as Biological Abstracts, Engineering Index, ERIC, Psychological Abstracts, Social Sciences Citation Index, Management Contents, Art Bibliographies Modern, Chemical Abstracts, and many others.

THE COST OF A SEARCH...

will vary, depending upon which and how many data bases are being accessed, the number of terms used, and the number of references obtained. We hope that the sample searches which follow will give you some idea of how the price of a search is arrived at. However, we must stress that only the Subject Librarian for your area will be able to give you accurate information on what a search is likely to cost. We strongly urge you to get in touch with your Subject Librarian, who will advise you on whether this service can meet your needs, and on the most economical search strategy possible.

COMMERCE

As mentioned above, the price of a search will vary with the number of terms, number of data bases searched, and number of references obtained. In brief, higher numbers mean higher prices. A search on a single, very distinctive term, with few or no synonyms, such as "psychographics" yielded about 80 references, and cost about $20.00. A more complex search, such as "collective bargaining in the public sector" would involve many terms (public sector, public service, public employees, civil service, government employees, collective bargaining, collective agreements, labor relations, arbitration, labor disputes, etc., etc.). This complex search would provide about 250 references, and therefore cost about $55.00.

BULLETIN TO M.B.A. STUDENTS: The Commerce Graduate Students Association will subsidize the cost of computer searches done in connection with your M.B.A. research paper. They will refund you 1/3 of the cost of the search or $15.00, whichever is less. Simply take you receipt to the C.G.S.A. Office.

EDUCATION

Example for determining the cost of an ERIC computer search:

- 10¢ per bibliographic citation with abstract OR
  5¢ per citation without abstract

- PLUS cost for computer connect time. This varies with the number of terms used to define the search.

- PLUS the TELENET charge.

Search "A" located 22 references with abstracts ($2.20), and used three subject terms. The total cost of the search, after adding the charges outlined above, was $3.40.

Search "B" located 143 references with abstracts ($14.30), using 6 subject terms ($1.75). With the TELENET charge, the total cost of search "B" was $16.40. (If abstracts had been omitted, the cost would have been approximately $9.00).

PSYCHOLOGY

An individual using the Psychological Abstracts data base to obtain references to current research on sex differences and learning, might receive approximately 60 citations, with abstracts, at a cost of about $12.00.

ENGINEERING

A CAN/OLE search using Engineering Index: For a topic such as "Stress analysis in ribbed or corrugated structures", one would receive 13 references at a cost of $5.12. If the list were printed off-line, the cost would be reduced to $3.32.

IS THERE A WAY TO REDUCE THE COST?

Yes, indeed! Depending upon the data base you are using, there are a number of options which you can exercise to reduce the cost of the search. For example, abstracts (when applicable) can be eliminated from the print-out; or, the citation can be replaced by an abstract number (the least expensive option). In addition, you will be able to save money by having your bibliography printed off-line, if you don't mind waiting a week to receive it. You may also restrict the number of citations you receive by limiting your search to the current year, or by requesting a specific number of the most recent articles on the topic.

Finally, you will be able to rely on the expertise of your Subject Librarian, who will select the most economical data base for your needs. If you wish to set a price limit on the search, the librarian will let you know in advance if the cost of the search will fall within your limit.

HOW TO ENQUIRE:

Phone the Subject Librarian for your area. A directory is available on page 15 of the Library Owner's Manual. If you do not have a Manual handy, contact Martin Cohen at 879-4574, who will refer you to the appropriate person.

If the Subject Librarian believes that the Computerized Reference Service will be of use to you, he or she will arrange an interview to help you isolate key words and concepts relevant to your subject, and to decide on the appropriate data base for the request. The Librarian will then develop a search strategy to be input through the terminal. Of course, there is no charge for this aspect of the Computerized Reference Service.

CENTER FOR RESEARCH LIBRARIES-HIGHLIGHTS

NEWSPAPERS AT THE CENTER FOR RESEARCH LIBRARIES

As anticipated in the last issue of Library Letter, Concordia is now a member of the Center for Research Libraries. Highlights of the C.R.L. Collections will be detailed as a regular feature in the Letter.

As of 1978, about 3,000 newspaper titles were in the Center's collections, either in original format or in microfilm. In addition, it is the Center's policy to acquire a microfilm copy of the entire run of any newspaper not readily available, which is requested by a user.

The newspaper collections include:

- 400 underground press titles from Canada, the U.S.A., Britain, Latin America, and Europe
- 300 foreign language newspapers published in the U.S., e.g. Dzcennik Chicagoski (1917), Pravda: The Truth (Philadelphia, 1917).
- 20 Black community newspapers from the U.S., e.g. Afro American (Baltimore, 1893)
- 100 long runs of U.S. general circulation newspapers, e.g. L.A. Times (1881), Wichita Eagle (1884), Southeast Alaska Empire (1952).
- Belgian newspapers published during World War II.
- Western language newspapers published in China, e.g. China Mail (1876-1961)
- Newspapers published during the French Revolution of 1848.
- Early Irish newspapers, and radical and political newspapers of the 20th century.
- A long list of current subscriptions from countries such as Egypt, India, Indonesia, Israel, Nepal, Pakistan, Poland, and Yugoslavia.

To order materials from the Center, fill in an Interlibrary Loans Request form, available at any Reference Desk. Delivery time is expected to be rapid (an average of one week). Issues or entire runs of newspapers and periodicals are usually loaned, and materials can normally be borrowed for as long as they are needed. For more information, contact your Subject Librarian, or phone Jim Tallon, Interlibrary Loans Librarian, at 879-4309.

ANNOUNCEMENTS

NEW REFERENCE HOURS IN THE DRUMMOND SCIENCE LIBRARY

Reference services have been expanded according to the following schedule:

Monday	10:00 - 16:30
Tuesday-Thursday	12:00 - 19:00
Friday	10:00 - 16:30

(The library is open for study and circulation as usual, Monday - Thursday 8:30 - 22:00; Friday 8:30 - 17:00; Saturday 9:00 - 17:00; and Sunday 13:00 - 17:00).

We are hoping that this change will make reference service more accessible to part-time students who frequent the library most often in the evening. Feedback is welcome.

NEW LIBRARY PUBLICATIONS

FINANCE

Selected Reference Sources in Finance: Concordia University Libraries.

GEOGRAPHY

Selected Reference Sources in Geography: Concordia University Libraries.

The above publications can be obtained by phoning the Reference Desks, or the Library Orientation Office at 879-4523.

LIBRARY STUDIES

Published in Collection Management: Snowball, George J. and Cohen, Martin S. Control of book fund expenditures under an accrual accounting system. Collection Management 3 (1) (Spring 1979), 5-20.

REMINDERS

FROM THE SPANISH LIBRARIAN....

¿Tienen Uds. problemas con los estudios de español? Aquí tenemos varios libros de referencia, los que pueden ayudarles con sus investigaciones. Para conseguir más información, favor de ponerse en contacto con el Señor Marvin Orbach, Biblioteca Vanier, 482-0320, ext. 488.

DID YOU KNOW THAT HARVARD UNIVERSITY PRESS PUBLISHED NON-PRINT MATERIALS?

Amongst Harvard's audio-visual works you'll find The Poet's Voice "...a selection of notable modern poems read aloud by the men and women who wrote them." Thirteen poets, including Eliot, Auden, Jarrell and Plath, also offer comments on their works. The kit, containing six audio-cassettes, is located in the Non-Print Area of the Norris Library. For details phone 879-8182.

STUDY PROBLEMS?

Research indicates that some of us study best in the absence of solitude. In the interests of accomodating the study needs of all our users, the Non-Print Area of the Norris Library is offering a wide variety of musical masters on record and cassette, who will provide companionship as you pore over your notes. Opening hours are from 9:00 a.m. through 9:00 p.m.,except Friday. Weekends: 1:00 p.m. through 5:00 p.m.

ACQUISITIONS

BOTANY

La Botanique Canadienne: 655 slides. Nonprint Area, Vanier Library.

COMMUNICATION STUDIES

New Canadian materials:

- Repertoire des dramatiques québécoises à la télévision à Radio Canada: téléthéâtre, feuilletons, dramatiques pour enfants / par Pierre Pagé et Renée Legris. (Norris and Vanier Libraries - Reference Area).
- Broadcast advertising in Canada: past and future growth / by O.J. Firestone (Norris and Vanier Libraries)
- The public eye: television and the politics of Canadian broadcasting, 1952-68 / by Frank W. Peers (Vanier Library)
- Mass communication and Eskimo adaptation in the Canadian Arctic / by Robert G. Mayes. (Microfilm, Vanier Library)

For further information, contact Helena Gameiro, 482-0320, ext. 411.

DANCE

The following slide sets have just arrived in the Nonprint Area of the Vanier Library, and are available for viewing:

- Dance of the avant-garde (35 slides)
- Forerunners of American modern dance (25 slides)
- Legacy of modern dance (45 slides)
- Pioneers of modern dance (45 slides)

Accompanying these slide sets is a book which describes each slide in great detail. For more information on recent DANCE acquisitions, phone Marvin Orbach at 482-0320, ext. 488.

ECONOMICS

Government Publications in the Vanier Library:

- Canada. Department of Consumer and Corporate Affairs. Proposals for a securities and market law for Canada.
- Chronicles of the Anti-Inflation Board.

For more information, enquire at the Reference Desk of the Vanier Library.

EDUCATION

See PSYCHOLOGY (below).

GEOLOGY

A completely new and updated set of index maps published by the Geological Survey of Canada has arrived in the Science and Engineering Library. This set, together with the Library's existing collection of Geological Survey maps, are now kept in the Science and Engineering Library's Nonprint Room. (These facilities should prove more convenient to users who wish to study the maps, thanks to the presence of a large, round table). Phone Kay Hobbs (879-4185) for more information.

LIBRARY STUDIES

Kits for library studies: the systems approach and management of resource centres. (Vanier Library, Nonprint Area).

MATHEMATICS EDUCATION

As previously announced, material in the field of mathematics education has been transferred to the Drummond Science Library. The entire process is not complete, and users may find that books are not yet listed in the card catalogue, although the books and periodicals are on the shelves. If you need help in finding material, please do not hesitate to ask at the Reference Desk or phone 482-0320, ext. 769 or 337. Outside normal reference hours, enquire at the Circulation Desk.

PSYCHOLOGY

We have recently received a set of 6 audio cassettes on Education and the control of human behavior. This unique album is the result of a two-day dialogue between Carl R. Rogers and B.F. Skinner, held at the University of Minnesota in 1962. Carl Rogers was quoted as saying that the dialogue "...is the deepest explanation in existence of the issues between us...". The cassettes are available for the first time, and can be found in the Nonprint Areas of both the Norris and Vanier Libraries. For more information, phone Nonprint (879-8182 or 482-0320, ext. 365), or Helen Gameiro, Psychology Librarian (482-0320, ext. 411).

SOCIOLOGY

Both the Norris and Vanier Libraries have received a complete reprint of one of the most renowned sociological publications of this century: Studies in philosophy and social science (Zeitschrift für Sozialforschung).

The Zeitschrift is a historical document of prime importance, for confirmed scholars, as well as for students entering the field. For more information, you are invited to phone the Sociology Librarian at 879-4522.

NEW FACILITIES

At the beginning of this term Drummond Science Library joined the automated circulation system. This means that for most books borrowers need no longer fill out charge cards. (We hope that the incidence of writers cramp will diminish on the Loyola Campus.) It also means that processing of overdue and recall notices, bills and fines and delinquent borrowers will be standard across campus. Elimination of local variations will, we hope, help to avoid confusion and inconvenience for our borrowers.

YOU ASKED?

Ever wonder what it was like to work at a library's Reference Desk? Contrary to what the stereotypes in the media would have us believe, Reference Librarians perform a much more complicated service than hissing at noisy patrons and pointing the way to the washrooms. Here's a sampling of questions which users have asked, and the answers they were given.

Q. When and where will the next Commonwealth Games be held?

A. The Librarian phoned the Consulate General of Great Britain, and was able to inform the user that the next Games would be held in Brisbane, Australia in 1982.

Q. Has the Hindu Scripture Bhagavad Gita ever been put into play form in English?

A. Interestingly enough, the answer is yes. The Librarian checked the Play Index and found a play entitled, Our Sister, Sitya by Paul T. Nolan, which is supposed to be based on the Scripture. The Librarian also informed the user of the name of the collection in which the play could be found.

Q. How much did Solzhenitsyn get for his 1970 Nobel Prize?

A. The Librarian checked the 1970 volume of Facts on File, and found that Solzhenitsyn received the princely sum of $878,000.00!

Reference Desk phone numbers:

Drummond Science Library	-	482-0320, ext.769
Norris Library	-	879-4444
Science & Engineering Library	-	879-7338
Vanier Library	-	482-0320, ext.372

FOOTNOTES

ARE PEOPLE WALKING ALL OVER YOU?

Put your foot down in the direction of the Norris Library's Nonprint Area, where they have recently received a kit by Dr. T. Yarnell on assertiveness training techniques. The four audio-cassettes which comprise the kit may be signed out for a two-week loan period.